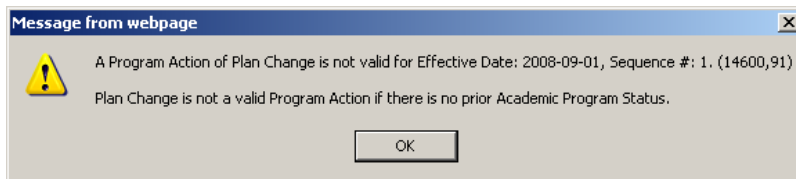


CampS: Catalog, Plan, Program, Advisor Update Troubleshooting (Administrative Support)

Last Modified on 12/06/2019 10:59 am CST

Frequently Seen Error Messages

- You forgot to click **Include History**.



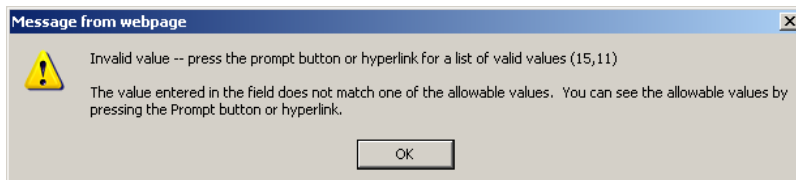
- You forgot to add SEC to the plan code for a second or third major.

OR

You added SEC or BA or some other degree to a minor plan code.

OR

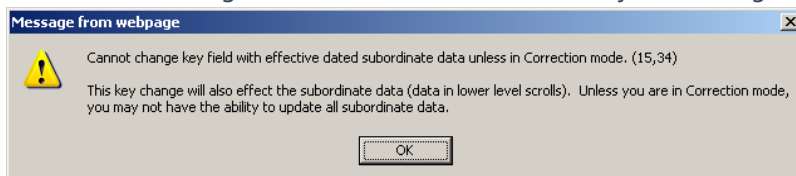
You selected/typed a plan that is no longer available.



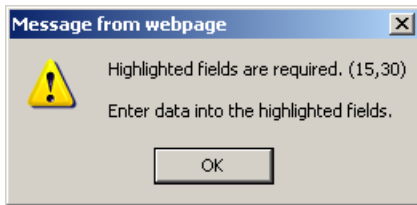
You forgot to add a row and are trying to make a change to a record with an effective date in the past.

OR

You made a change to this student's record today, and navigated away.



- You forgot to enter the plan or program change when you added a row on the *Student Program* page. If you do not see any highlighted fields, check different tabs until you find the highlighted field.

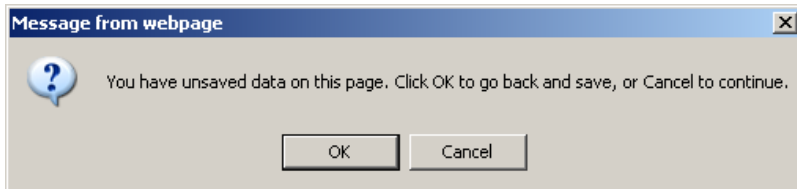


- The student has been evaluated for graduation. Send them to Degree Review for program, plan or requirement term changes.



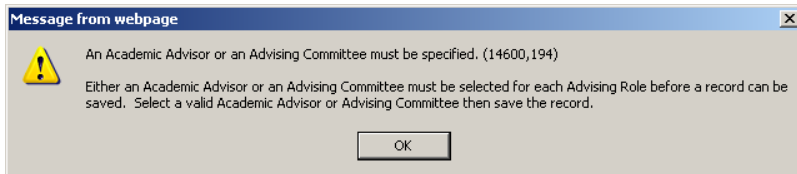
- You forgot to save.

*NOTE: Click **Cancel** to continue, and click **OK** to return to the page then SAVE. Clicking OK does not save your changes*



Advisor Update Troubleshooting

- There is a row in the advisor stack with no advisor. Most likely you added an extra row. Click **View All** and delete any blank rows.



Program Plan Update Troubleshooting

If the plan code is not accepted:

- Check the program - only give codes for that college.

NOTE: If the program is "post-bac", only a post-bac plan code will be accepted for the primary major.

- Enter the first 2-3 digits and click the **magnifying glass** . A list of codes beginning with those digits will come up.
-