Specific requirements for travel arrangement and reimbursement are in place for University travel. The Firstsource Team is one of seven departments consolidated in the ASK Center, and the go-to campus experts for travel booking, reimbursement and support. We advise our clients on all travel topics in accordance with UW System travel policy and procedure.

- The Firstsource Team in the ASK Center is available to assist students, faculty and staff with travel booking, planning and reimbursement.
- ORSP offers funding for student travel. Contact ORSP for application and processing information at 715-836-3405.
- If you are an undergraduate student who is traveling, consult your faculty lead to help you plan your trip.
- Use the Visitor's Travel Guide as a guide to book travel for students, candidates and guests. The guide provides both parties with details about transportation, lodging, meals, canceled/rescheduled travel and reimbursement. The guide also includes a log where the traveler can record all trip-related expenses.
- Reference UW TravelWIse for travel policy and procedures, FAQ's, Concur Self Booking Tool, and UW FoxWorld Travel Contacts

**NOTE:** *Graduate students are to follow the guidelines for employee travel and reimbursement.*

**Topics**

- **Getting Started**
- **Plan and Purchase**
  - Employee ID Requirement
Travel Authorization
Transportation
  ▪ Flight
  ▪ Vehicle Rental
Driver Authorization
Lodging
Meals

Reimbursement
  ▪ Provide Evidence/Receipts
  ▪ Travel Expense Report

Getting Started

If you are an undergraduate student who is traveling, contact your department first for instructions. The Firstsource Team in the ASK Center is available to assist with booking travel and with approved expense reimbursement.

If you are arranging travel through Concur on behalf of the student, candidate or guest traveler, you must have “travel coordinator” status. Contact the UW-Eau Claire Travel Manager at the ASK Center Email or 715-836-3131, to obtain travel coordinator status.

Use the Visitor’s Travel Guide as a guide to book travel. The Visitor’s Travel Guide provides both parties with details about transportation, lodging, meals, canceled/rescheduled travel and reimbursement. The guide also includes a log where the traveler can record all trip-related expenses.

Plan and Purchase

Departments are to pre-pay expenses as often as possible for travelers (i.e. paying for arrangements in advance with a PT card/US Bank Corporate Travel card, cash advances provided by lead staff throughout the trip, etc.). The traveler will personally pay for whatever is not pre-paid by the department and will be reimbursed later when a travel expense reimbursement report is submitted.
Employee ID Requirement

Employee ID numbers are required for travel authorization and reimbursement. The host department (faculty or assistant) will complete and submit a Non Employee Vendor eForm to obtain an Employee ID for non-employed students, candidates and guests. The Firstsource team in the ASK Center is able to assist with this process.

The following information is required:

- Full Name
- Permanent mailing address where the reimbursement check is to be sent
- Dates of travel
- Funding string (for example, 000-0-000000)

Once the non-employee vendor ID is created, a notice with the ID will be emailed to the travel coordinator. Following the trip, the travel coordinator will use this ID to complete an expense report on the traveler’s behalf.

Travel Authorization

If travel authorization is required by the department, it is recommended that a travel
coordinator be assigned as an alternate to complete the TA on behalf of the student. Contact the Firstsource Team in the ASK Center, for assistance. 715-836-3131 or Ask Center Email

Coordinators will navigate to the Administrative Support + Knowledge Center (ASK) page and locate Firstsource + Travel.

1. Scroll down to locate the TravelWise airplane icon and link which takes you to the UW TravelWise Reimbursement page.
2. Click E-Reimbursement Log In and log in using your university credentials.
3. Complete the TA following the instructions at How to Work with Travel Authorizations in the Expense Module.
4. If the student traveler is a UW-Eau Claire employee, only the student is able to submit the report.
5. For assistance, contact the Firstsource Team in the ASK Center, 715-836-3131 or ASK Center Email

**Transportation**

**Flight**

Out of state trips will often include airfare as the mode of transportation. Airfare must be booked through Fox World Travel or by using the Concur online booking tool. Travelers must provide the travel coordinator with the following information:

- Legal name of traveler – As it appears on legal, government issued ID
- Date of Birth – TSA requirement, must be provided in order to issue airline tickets
- Dates – Departure and return date
- Times – Preferred times of departure
- Form of payment - Charge cards only, in compliance with your institution’s payment policy

Below are options for booking and purchasing airfare:
• The department may call the Fox World Travel UW Team to make arrangements and put the airfare on a university-issued travel card or the traveler's personal charge card.

• A travel coordinator may book airfare through Concur on behalf of the traveler using a university-issued travel card or the traveler's personal charge card.

• The student traveler may schedule an appointment with the Firstsource Team, 715-836-3131, for assistance to book airfare.

*NOTE: Airfare is non-refundable if the traveler cancels the visit. The value remains with the traveler and must be paid back to the University if the airfare was pre-paid.*

For additional assistance, contact the Firstsource Team in the ASK Center, 715-836-3131.

**Vehicle Rental**

Public transportation is often the least expensive mode of transportation, depending on the traveler’s destination. If the traveler does require vehicle rental and is aged 18 and over, the Big Ten Alliance contract for Enterprise and National Car Rental may be used. If neither Enterprise or National are available, the State of Wisconsin/NASPO Hertz Contract may be used by employees (only). For more information, please refer to the contract procedures.

Below are options for reserving a rental vehicle for the traveler:

• When additional airfare and lodging is required, the department may contact the Fox World Travel UW Team to make arrangements on behalf of the traveler and put the vehicle rental on the traveler's personal charge card.

• A travel arranger can book the vehicle through Concur on behalf of the traveler using the traveler's personal charge card.

• The student traveler may schedule an appointment with the Firstsource Team to reserve a rental vehicle. Email or 715-836-3131

*NOTES:*
- The UW-Eau Claire student traveler must have **Driver Authorization** completed and approved prior to driving.
- The UW-Eau Claire student traveler must receive university funding in order to be eligible to rent a vehicle using the contract.
- The charge card used to reserve and pay for the rental must be that of the driver of the vehicle and be presented at the time the vehicle is picked up.
- The person picking up and dropping off the vehicle is required to provide UW System identification, such as the UW System’s tax-exempt wallet card, in order to receive tax exemption.
- Miscellaneous items (Fuel Service/Re-fueling, GPS unit, car seat, etc.) are not reimbursable.
- 12-15-passenger vans are allowed with proper training and approval. Contact Firstsource Team in the ASK Center for more information.
- Receipts for fuel purchased are required for reimbursement.

## Driver Authorization

All UW-Eau Claire drivers, including students, **must** have prior-approved **Driver Authorization** regardless of driving a rental or personal vehicle for business-related travel.

- Please complete and submit the **Driver Authorization** application at least ten business days prior to the first day of travel.
- Student driver authorization must be renewed annually.
Lodging

UW System has identified and contracted with merchants at top UW System travel destinations in the United States. Lodging must be booked through UW Fox World Travel or with the Concur online booking tool, unless staying at a conference-designated hotel. Whenever possible, a UW System-contracted "Most Preferred" hotel is to be chosen for travelers.

The expense for lodging must be within the maximum lodging rate, however, this requirement is deferred when staying at a recommended conference hotel.

Determine the maximum lodging rate with the Lodging/Meal & Incidental Calculator located on UW TravelWise.
The room charge is the only reimbursable expense; and Wisconsin Sales Tax is not to be paid. Other related charges like meals, phone calls, parking, internet, etc. must be personally paid for prior to check-out.

Below are some options for how to book and purchase lodging for the traveler:

- The accompanying faculty or staff traveler may make arrangements and pay for the student’s room at checkout using a procurement travel or corporate travel card.
- The travel coordinator may contact the Fox World Travel UW Team to make arrangements and put the lodging on a university-issued travel card or the traveler’s personal charge card.
- The travel coordinator may book lodging for the traveler through Concur and put the lodging on a university-issued travel card or the traveler's personal charge card.
- The student traveler may contact the Firstsource Team, 715-836-3131, for assistance in reserving lodging.
- **NOTE: If the department is paying for the traveler’s lodging, the merchant must be contact for instruction on how to process a "card not present (CNP)" transaction. DO NOT provide credit card information in an email.**

### Meals

The traveler is eligible to be reimbursed for out-of-pocket meals and incidentals in accordance to the state per diem rate and may be limited to the travel funding limit.

- The meal allowance is adjusted to the geographic location of the meal.
- Determine the traveler's meals and incidentals budget with the Lodging/Meal & Incidental Calculator.
- **Receipts are not required for meals.**
Reimbursement

Provide Evidence/Receipts

After the trip, the traveler must provide documentation and detailed/itemized receipts for reimbursable expenses, including:

- Agenda/brochure of the event
- Airfare, rail ticket receipts
- Airline change/cancel fees
- Vehicle rental agreement/receipts and rental car gas; or daily personal vehicle mileage
- Lodging receipts
- Conference hotel information, if price exceeds maximum for city
- Conference registration receipt and copy of agenda
- All miscellaneous receipts if over $25
- Receipts for airline baggage, parking, taxis/shuttles, bus/subway, business internet, tolls

For more information on the necessary receipt documentation, visit Receipt Requirements.
Travel Expense Report

To request reimbursement for travel expenses and account for the trip, a Travel Expense Report (TER) is created and submitted.

Below are some options for obtaining reimbursement for the traveler:

- The student traveler is encouraged to schedule an appointment with the Firstsource Team, call 715-836-3131 or ASK Center Email to obtain reimbursement.
- Travelers will complete and submit travel expense reports (TER's). Travel coordinators, as appointed, are able to complete expense reports on behalf of other travelers. Contact the Firstsource Team in the ASK Center for assistance with this process.
  - The coordinator will navigate to the Administrative Support + Knowledge Center (ASK) page and locate Firstsource + Travel.
  - Scroll down to locate the TravelWise airplane icon and link which takes you to the UW TravelWise Reimbursement page.
  - Click E-Reimbursement Log In and log in using your university credentials.
Complete the TER following the instructions: How to Create Expense Reports in the Expense Module.

- UW-Eau Claire student employees will receive reimbursement as an ACH deposit in their payroll bank account.
- Non-employees will receive their reimbursement check via USPS at the address provided on the Travel Expense Non-Employee Vendor Setup form.
- For additional assistance, contact the ASK Center, 715-836-3131 or ASK Center Email.