Services: VPN Installation and Use (GlobalProtect)

Last Modified on 04/08/2020 1:22 pm CDT

In order to access your Shared Drives from your computer or device from an off-campus location, you must connect to our network via a VPN.

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Installing GlobalProtect on University Windows Computers

1. Click the Start button in the lower left corner.
2. Type Software Center.
3. Open Software Center.
4. In the search field, type **Global Protect**.

5. Click **Global Protect**.

6. Click **Install**.
Once GlobalProtect is installed, it will start up automatically.

Type `pa.uwec.edu` into the **Portal** field and click **Connect**.

Sign in again using your university username and password. Your username will automatically be saved.
10. To connect or disconnect to the VPN, click the arrow to bring up the tray.

11. Right click the VPN icon.

12. **Click** the **Connect** button.

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**Installing GlobalProtect on**

University of Wisconsin-Eau Claire
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In order to access your university files and documents off campus, you need to use a VPN.

2. Login using your university username and password.
3. Click the link that best fits your computer.
4. Locate the GlobalProtect agent installation program (may vary between web browsers/user preferences) and install the program.

5. After the installation open the client, if it didn't automatically.

6. Type `pa.uwec.edu` into the Portal field, then click Connect.
7. Sign in using your university username and password. Your username will automatically be saved.

8. To connect or disconnect to the VPN, **click** on the GlobalProtect systray **icon**.

9. Select the **Connect** option.
Once you are connected to the university's network, you can access your files by following the directions in the Network Drives Overview article.

**Moving GlobalProtect to the Windows Taskbar**

GlobalProtect will automatically be in your system tray once it is installed. You can move this to your taskbar so you can easily connect or disconnect to UW-Eau Claire's network.

**Method 1**

1. Click the up arrow.

2. Click and hold the GlobalProtect icon.
3. Drag it to the Taskbar.

Method 2

1. Right-click the up arrow.

2. Select **Taskbar settings**.
Installing GlobalProtect on University Macs

1. Select Applications from the Go menu.
2. Double Click **Self Service**.

3. Login using your University username and password.
4. Click **Install**.

5. After Global Protect begins the installation process, you may be prompted to enter a server address. If this happens, wait a few moments while the install completes, and the prompt will clear itself. Otherwise, enter pa.uwec.edu and click the **Connect** button.

6. Login using your University username and password.
7. NOTE: Whenever you log off or shut down your Mac, you will have to relaunch Global Protect.
   a. From your desktop, select Applications from the Go menu.
   b. Double click on Global Protect.

8. To reconnect, simply click on the Global Protect icon in your menu bar and log in with your University credentials.

Installing GlobalProtect on

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Personal Macs

In order to access your university files and documents off campus, you need to use a VPN. Once you are connected to the university's network, you can access your files by following the directions in the Network Drives Overview article.

1. Navigate to https://pa.uwec.edu
2. Login using your university username and password.
3. Click **Download Mac 32/64 bit GlobalProtect agent**.
4. Install the program.
5. (Optional) If you see the System Extension Blocked error message, click **Open Security Preferences**.
6. (Optional) In Security Preferences, click **Allow** to unblock Pal Alto Networks.
7. Type pa.uwec.edu in the Portal Address field.
8. Click **Connect**.

9. Click **Sign In** after entering your University username and password. Your username will automatically be saved from this point forward.

![Sign In](image)

*NOTE: Whenever you log off or shut down your Mac, you will have to relaunch GlobalProtect.*

10. To disconnect, click on the **Global Protect icon** in your menu bar and then click the **Disconnect** button.
11. To reconnect, simply click on the Global Protect icon in your menu bar and log in with your University credentials.

Installing GlobalProtect on Mobile Devices

In order to use GlobalProtect, you need to install the respective apps.

Android

1. Download GlobalProtect from the Play Store.
2. Launch GlobalProtect.
3. Type `pa.uwec.edu` into the Portal field and tap Connect.
4. Login using your university username and password and tap **Connect**.

5. Tap **OK** at the Connection request screen.
6. Tap **Connect**.

   *NOTE: To disconnect, tap **Disconnect**.*

**iPhone**
1. Download GlobalProtect from the App Store.
2. Launch GlobalProtect.
3. Type `pa.uwec.edu` into the Portal field and tap **Connect**.
4. Login using your university username and password.
5. Tap **OK** at the Connection request screen.
6. Tap **Connect**.

**NOTE:** To disconnect from the VPN, tap **Disconnect**.