

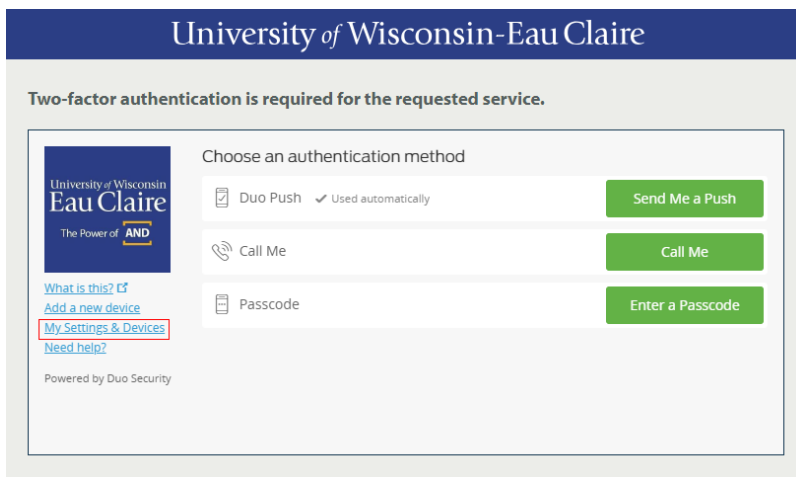
Duo Security: Reactivating a Mobile Device

Last Modified on 04/19/2022 3:39 pm CDT

1. Navigate to [CampS](#).
2. Log in using your University Username and Password
3. Cancel the Login Request on Duo Security Portal.

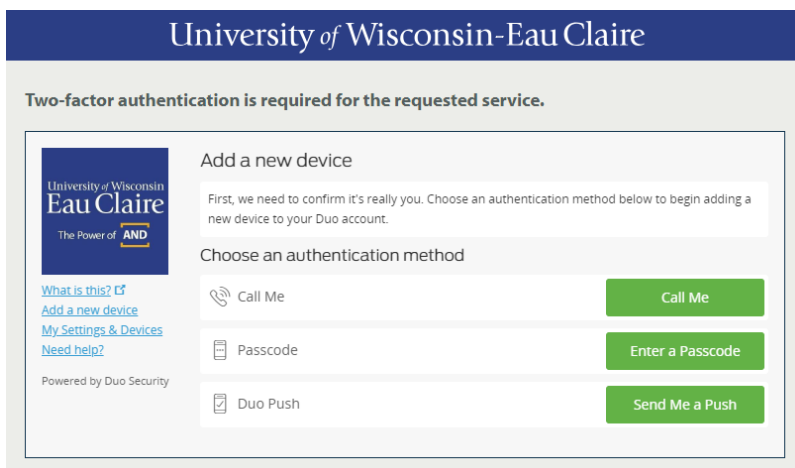
NOTE: Step 2 only needs to be done if you have configured Duo Security to automatically send you a Duo Push when you log in.

4. Select **My Settings & Devices** from the left menu.

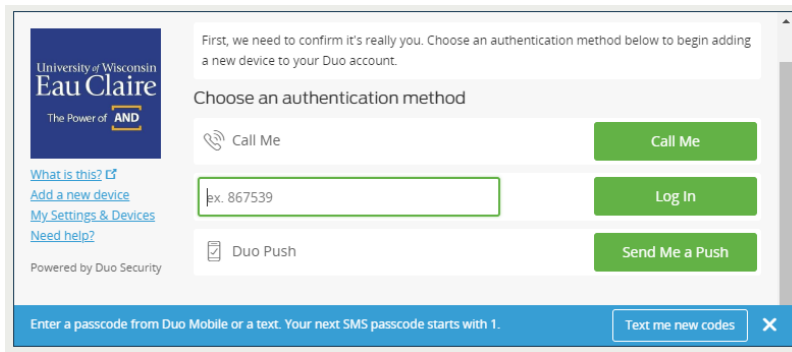


5. Choose an authentication method, there are two ways to authenticate. Either select:

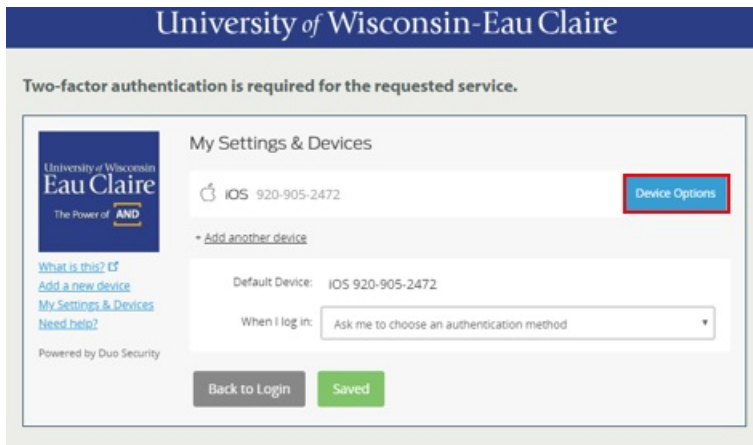
- **Call Me.**



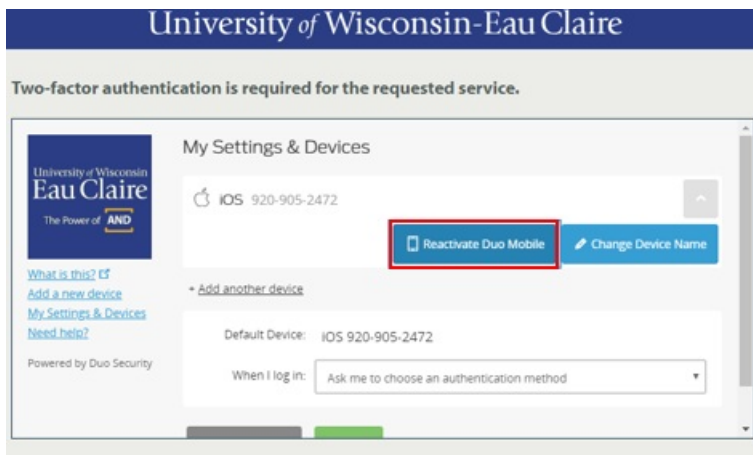
- Select **Enter a Passcode**. A blue bar will appear below, select Text me new codes.



6. Select **Device Options**.



7. Select **Reactivate Duo Mobile**.



8. Follow the on-screen instructions for reactivating the device.