Duo Security: Perceptive Content

Web Application
Using a Duo Security Passcode
Using a Duo Security Push Notification

Windows Application
Using a Duo Security Passcode
Using a Duo Security Push Notification

Web Application

Using a Duo Security Passcode

1. Open the Perceptive Content web application.
2. You will generate a passcode from your Duo Security mobile application or their Duo Security Token.

   *NOTES: More information on generating Duo passcodes:*
   https://www.uwec.edu/kb/article/services-duo-overview/

3. Login by combining your UWEC Active Directory credentials with the Duo Security passcode you just generated. Type in your username like usual. Then, type in your password, but add a comma and your Duo passcode at the end.

   For example, if my password was GoB1ugo1ds and the passcode I generated was 654321, I would enter this as my password: GoB1ugo1ds,654321
4. Click Connect.

5. Perceptive Content will advance from the login screens to the regular Perceptive Content toolbar.
Using a Duo Security Push Notification

1. Open the Perceptive Content web application.

2. Login with your UWEC Active Directory credentials by typing in your username and password

3. Click Connect
4. Since Perceptive Content uses Duo Security, you will not be immediately logged into the application. With the Duo LDAP Proxy, however, the app will pause at this point.

   NOTES: Perceptive Content will not tell the client it's waiting for them to respond to Duo. Perceptive Content will not provide the client with a space to type in a code from a text message, a fob, or the app. The client must have pre-configure Duo to send them a push notification. The client must approve the push notification from “UWEC LDAP” at this point for the Perceptive Content login screen to unlock.

5. More information on configuring a mobile device for Duo Security Push notifications: https://www.uwec.edu/kb/article/services-duo-overview/

6. After approving the push notification, Perceptive Content will advance from the login screens to the regular Perceptive Content tile board.
Windows Application
Using a Duo Security Passcode

1. Open the Perceptive Content Windows app.
2. Generate a passcode from your Duo Security mobile app or their Duo Token. 

   **NOTES: More information on generating Duo passcodes:**
   https://www.uwec.edu/kb/article/services-duo-overview/

3. Login with your UWEC Active Directory credentials with the Duo passcode they just generated.

4. Type in your username like usual. Then, type in your password, but add a comma and your Duo passcode at the end.

   For example, if my password was GoB1ugo1ds and the passcode I generated was 654321, I would enter this as my password: GoB1ugo1ds,654321

5. Click **Connect**.

6. Perceptive Content will advance from the login screens to the regular Perceptive Content toolbar.
Using a Duo Security Push Notification

1. Open the Perceptive Content Windows app.

2. Login with your UWEC Active Directory credentials by typing in your username and password.

3. Click the **Connect**.
4. Since Perceptive Content uses Duo Security, you will not be immediately logged into the application. With the Duo LDAP Proxy, however, the app will pause at this point.

**NOTES:** Perceptive Content will **not** tell the client it’s waiting for them to respond to Duo. Perceptive Content will **not** provide the client with a space to type in a code from a text message, a fob, or the app. The client **must** have pre-configure Duo to send them a push notification. The client **must** approve the push notification from “UWEC LDAP” at this point for the Perceptive Content login screen to unlock.

5. More information on configuring a mobile device for Duo Push notifications: [https://www.uwec.edu/kb/article/services-duo-overview/](https://www.uwec.edu/kb/article/services-duo-overview/)

6. Approve the push notification. Perceptive Content will advance from the login screens to the regular Perceptive Content toolbar.