

# Perceptive Content (ImageNow): Logging In with Duo Security

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## Windows Application Using a Duo Security Passcode

1. Open the Perceptive Content app.



2. Generate a passcode from your Duo Security mobile app or your Duo Token.

*NOTE: More information on generating Duo passcodes:*

<https://www.uwec.edu/kb/article/services-duo-overview/>

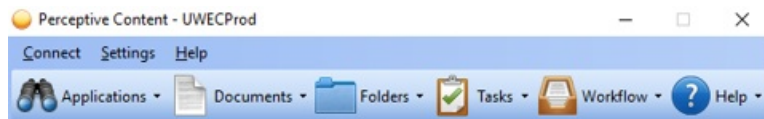
3. To login, you will use your **UW-Eau Claire username and password** along with the Duo

passcode you just generated. Type in your **username** like usual. Then, type in your **password**, but add a comma and your Duo passcode at the end.

*For example, if my password was GoB1ugo1ds and the passcode I generated was 654321, I would enter this as my password: GoB1ugo1ds,654321*

4. Click **Connect**.

5. Perceptive Content will advance from the login screens to the regular Perceptive Content toolbar.



## Using a Duo Security Push Notification

1. Open the Perceptive Content app.



2. Type in your UW-Eau Claire username and password.

3. Click **Connect**.

4. The Perceptive Content app will pause and wait for you to confirm your login with the Duo app.

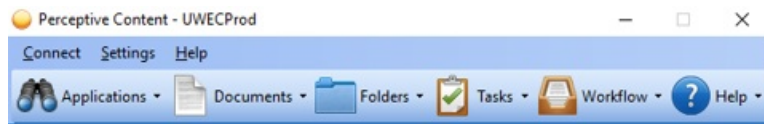
*NOTE: Due to compatibility limitations between Perceptive Content and Duo, Perceptive Content will **not** tell the you it is waiting for you to respond to the Duo confirmation.*

*Additionally, Perceptive Content will **not** provide the you with a space to type in a code from*

a text message, a fob, or the app, so you **must** have Duo configured to send you a push notification automatically.

*NOTE: More information on configuring a mobile device for Duo Push notifications: <https://www.uwec.edu/kb/article/services-duo-overview/>*

5. Approve the push notification. Perceptive Content will advance from the login screens to the regular Perceptive Content toolbar.



## Web Application

1. Open the Perceptive Experience web application located at <https://perceptive.uwec.edu/experience>.

*NOTE: You are automatically sent to the UW-Eau Claire Login Service.*

2. Type in your UW-Eau Claire username and password.
3. Click **Log In**.

4. Follow the instructions on the Login Service webpage to confirm your login with Duo Security.
  5. Perceptive Experience will advance from the Login Service to the regular Perceptive Experience dashboard.
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