Windows Application

Using a Duo Security Passcode

1. Open the Perceptive Content app.

2. Generate a passcode from your Duo Security mobile app or your Duo Token.
   
   NOTE: More information on generating Duo passcodes: https://www.uwec.edu/kb/article/services-duo-overview/

3. To login, you will use your UW-Eau Claire username and password along with the Duo passcode you just generated. Type in your username like usual. Then, type in your password, but add a comma and your Duo passcode at the end.

   For example, if my password was GoB1ugo1ds and the passcode I generated was 654321, I would enter this as my password: GoB1ugo1ds,654321
4. **Click Connect.**

5. Perceptive Content will advance from the login screens to the regular Perceptive Content toolbar.

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**Using a Duo Security Push Notification**

1. Open the Perceptive Content app.

2. Type in your UW-Eau Claire username and password.

3. **Click Connect.**

4. The Perceptive Content app will pause and wait for you to confirm your login with the Duo app.

   *NOTE: Due to compatibility limitations between Perceptive Content and Duo, Perceptive Content will not tell you it is waiting for you to respond to the Duo confirmation. Additionally, Perceptive Content will not provide the you with a space to type in a code from a text message, a fob, or the app, so you must have Duo configured to send you a push notification automatically.*

   *NOTE: More information on configuring a mobile device for Duo Push notifications: [https://www.uwec.edu/kb/article/services-duo-overview/](https://www.uwec.edu/kb/article/services-duo-overview/)*

5. Approve the push notification. Perceptive Content will advance from the login screens to the regular Perceptive Content toolbar.
Web Application

1. Open the Perceptive Experience web application located at https://perceptive.uwec.edu/experience.
   
   *NOTE: You are automatically sent to the UW-Eau Claire Login Service.*

2. Type in your UW-Eau Claire username and password.

3. Click **Log In**.

4. Follow the instructions on the Login Service webpage to confirm your login with Duo Security.

5. Perceptive Experience will advance from the Login Service to the regular Perceptive Experience dashboard.