Due to changes with the licensing of Adobe products, new processes have been put in place for Adobe Creative Cloud and Acrobat DC software. Below you’ll find information on the new installation process for office computers, sign in process that is required in both offices and labs, and update process for offices.

Contents:

- Installing Adobe Creative Cloud on Windows (Offices)
- Installing Adobe Creative Could on a Mac (Offices)
- Signing into Adobe Creative Cloud (Offices & Labs)
- Update Adobe Creative Cloud Products (Offices)
- Install Adobe Creative Cloud Products (Offices)
- Signing in to Adobe Creative Cloud (Home Devices until May 31st 2020)

Installing Adobe Creative Cloud on a Windows (Offices)

1. Click the start menu icon and search for "Software Center". Click on Software Center under "Best Match"
2. In the upper right hand corner search for **Creative Cloud** in the Software Center (PC)
3. Click on **Creative Cloud Base** and click **Install**
Installing Adobe Creative Cloud on a Mac (Offices)

1. From the desktop, navigate to the **Go menu** at the top of the screen and select **Applications**

2. Locate and open the application **Self Service**
3. Log in with your University Credentials

4. Locate Adobe CC 2020 Base Install on the Featured page or under the Adobe category listed on the left and click the Install button.

5. Read the installation info that appears and then click the Install button.

Signing into Adobe Creative
Cloud (Offices & Labs)

1. Open any Adobe Creative Cloud application (or Creative Cloud Desktop application)
2. Enter your full email (with @uwec.edu) into the email address box, click Continue
3. Select Company or School Account
4. Type **your campus credentials** into the Enterprise Login (Shibboleth), and click login

Update Adobe Creative Cloud Products (Offices)

1. Open the **Creative Cloud Desktop** application, click on **Updates** in the upper right corner
2. Install/update the **Creative Cloud applications** that you need to use

*NOTE:* Creative Cloud requires periodic login to ensure they are still a valid user for the products.

3. Another window will pop up confirming to update the window, click on **Continue**
Update Photoshop

Adjust your selections for advanced options as desired before continuing. Learn more

- Import previous settings and preferences
  - Remove old versions

NOTE: You can go to "All Apps" > "Installed" or "Included on your subscription" > ... menu + “Other Versions” if you need to install a previous version for compatibility such as matching the version deployed to labs.
4. To start one of your Cloud Applications you can load the Adobe Creative Cloud desktop application and then click the **Open** button to start the application.

---

**Install Adobe Creative Cloud Products (Offices)**

1. After opening Creative Cloud Desktop application, go to **All apps** in upper left corner.
2. In the main window scroll down to **Included in your subscription**. Find the app you would like and click **Install**.
Signing into Adobe Creative Cloud (Home Devices until May 31st 2020)

1. Open the following link in your browser: https://helpx.adobe.com/download-install/kb/creative-cloud-desktop-app-download.html

2. Click Sign in near the top of the page

3. Type in your full UW Eau Claire email address

4. Click Company or School Account
5. Find the downloaded file on your machine and run it.
   Follow the steps that show up on your computer to further install the application.
   Once the instillation and finished running, launch the **Creative Cloud Desktop** app and
   follow the login instructions found here:

6. **Signing into Adobe Creative Cloud (Offices & Labs)**