Due to changes with the licensing of Adobe products, new processes have been put in place for Adobe Creative Cloud and Acrobat DC software. Below you’ll find information on the new installation process for office computers, sign in process that is required in both offices and labs, and update process for offices.

Contents:

- Installing Adobe Creative Cloud (Offices)
- Signing into Adobe Creative Cloud (Offices & Labs)
- Update Adobe Creative Cloud Products (Offices)
- Install Adobe Creative Cloud Products (Offices)
- Signing in to Adobe Creative Cloud (Home Devices until May 31st 2020)

Installing Adobe Creative Cloud Base

1. Click the start menu icon and search for "Software Center". Click on Software Center under "Best Match"
2. In the upper right hand corner search for **Creative Cloud** in the Software Center (PC).
3. Click on **Creative Cloud Base** and click **Install**
Signing into Adobe Creative Cloud (Offices & Labs)

1. Open any Adobe Creative Cloud application (or Creative Cloud Desktop application)

2. Enter your full email (with @uwec.edu) into the email address box, click Continue

3. Select Company or School Account
4. Type your campus credentials into the Enterprise Login (Shibboleth), and click Log In.
Update Adobe Creative Cloud Products (Offices)

1. Open the Creative Cloud Desktop application, click on "Updates" in the upper right corner
2. Install/update the Creative Cloud applications that you need to use

   *NOTE*: Creative Cloud requires periodic login to ensure they are still a valid user for the products.

   ![Updates](Updates.png)

   ![New updates](New_updates.png)

   * Major update includes interoperability with Photoshop on iPad; Cloud Documents; Object Selection Tool; New and improved preset workflows; Improved Transform behavior; Properties Panel improv... See more

   ![Update](Update.png)

3. Another window will pop up confirming to update the window, click on Continue

   ![Update Photoshop](Update_Photoshop.png)

   Adjust your selections for advanced options as desired before continuing. Learn more

   - [x] Import previous settings and preferences
   - [ ] Remove old versions

   ![Cancel](Cancel.png)  ![Continue](Continue.png)
NOTE: You can go to "All Apps" > "Installed" or "Included on your subscription" > ... menu + “Other Versions” if you need to install a previous version for compatibility such as matching the version deployed to labs.

4. To start one of your Cloud Applications you can load the Adobe Creative Cloud desktop application and then Click the Open button to start the application
Install Adobe Creative Cloud Products (Offices)

1. After opening Creative Cloud Desktop application, go to "All apps" in upper left corner
2. In the main window scroll down to "Included in your subscription". Find the app you would like and click "Install"

![Creative Cloud Desktop](image)

### Signing into Adobe Creative Cloud (Home Devices until May 31st 2020)

1. Open the following link in your browser: https://helpx.adobe.com/download-install/kb/creative-cloud-desktop-app-download.html
2. Click “Sign in” near the top of the page
3. Type in your full UW Eau Claire email address
4. Click **Company or School Account**

5. Find the downloaded file on your machine and run it.
   Follow the steps that show up on your computer to further install the application.
   Once the installation and finished running, launch the "Creative Cloud Desktop" app and follow the login instructions found here:

6. **Signing into Adobe Creative Cloud (Offices & Labs)**