Due to changes with the licensing of Adobe products, new processes have been put in place for Adobe Creative Cloud and Acrobat DC software. Below you'll find information on the new installation process for office computers, sign in process that is required in both offices and labs, and update process for offices.

Contents:

- Installing Adobe Creative Cloud (Offices)
- Signing into Adobe Creative Cloud (Offices & Labs)
- Update Adobe Creative Cloud Products (Offices)

Installing Adobe Creative Cloud Base

1. In the upper right hand corner search for Adobe in the Software Center (PC) or Self Service (Mac)
2. Click on **Creative Cloud Base** and click **Install**

3. (Optional) If you have logged out prior to the application being installed, you may have to click **Install** in the Software Center to install Adobe's Creative Cloud Base.
Signing into Adobe Creative Cloud (Offices & Labs)

1. Open any Adobe Creative Cloud application
2. Click **Sign in with an Enterprise ID** using your campus credentials to login to Creative Cloud

*NOTE: It still takes you to one more screen to select **Enterprise Login**.*

Here is the Initial Adobe Creative Cloud Login Screen:
3. Enter your full email address and password, then click **Sign in with an Enterprise ID** for login

![Sign in with an Enterprise ID](image)

4. Type your campus credentials into the Enterprise Login (Shibboleth), and click **Log In**
Update Adobe Creative Cloud Products (Offices)

1. Another Window will pop up confirming to update the window, click **Update**

   *NOTE: it defaults to Stock, you will have to click **Apps** to select what you want to update/install on this computer.*
2. Install/update the Creative Cloud applications that you need to use

   NOTE: Creative Cloud requires periodic login to ensure they are still a valid user for the products.

   NOTE: You can use the down arrow to select “manage” + “Other Versions” if you need to install a previous version for compatibility such as matching the version deployed to labs.
3. Another window will pop up confirming to update the window, click on **Update**
4. To start one of your Cloud Applications you can load the Adobe Creative Cloud desktop application and then Click the **Open** button to start the application.

**NOTE**: Every couple hours Adobe will have you verify your credentials with another Enterprise login.