

Windows: Credential Manager

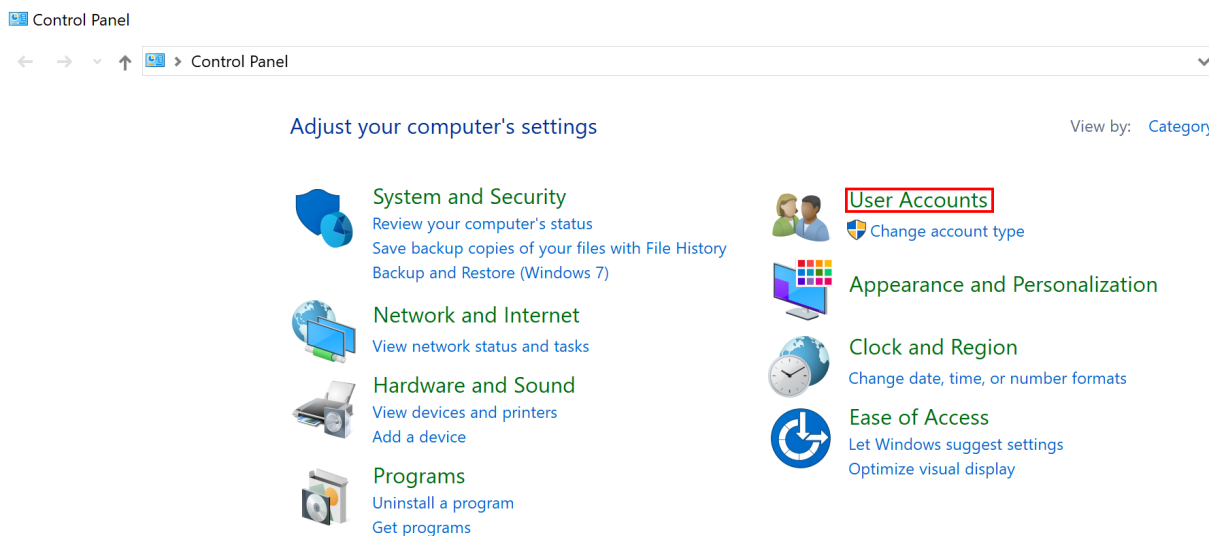
Last Modified on 01/29/2020 9:42 am CST

Removing old and unwanted passwords using Windows Credential Manager

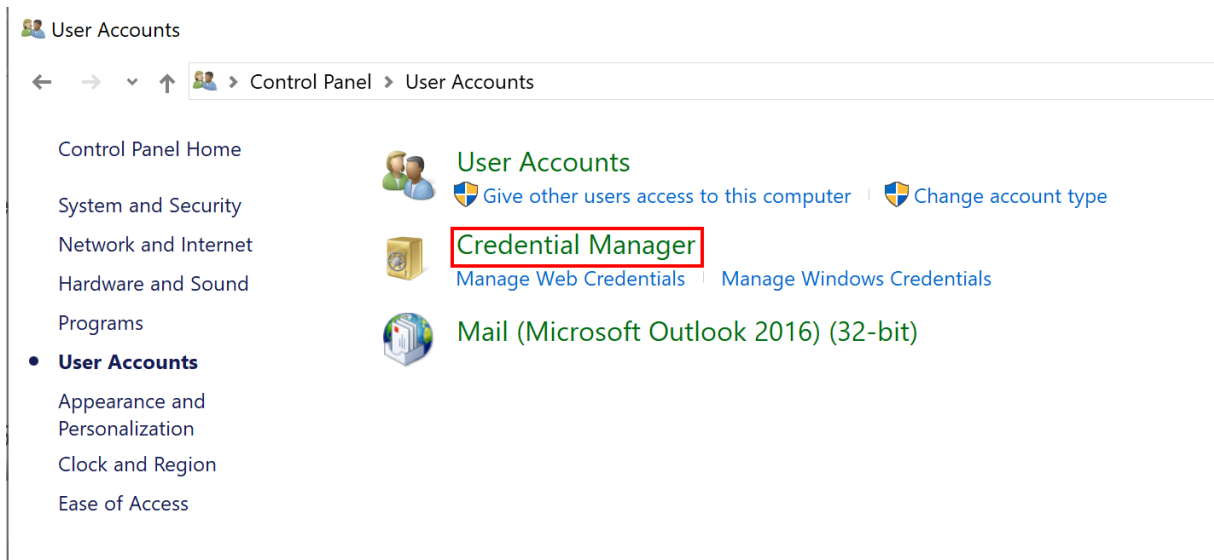
When people call about continuously being locked out and it is from a computer that has been identified (personal, or UWEC owned) there is an easy way to fix it. One needs to go into Windows Credential Manager and remove any passwords not associated with Office, Microsoft, or Active Directory. To do this go to this window:

1. Search Control Panel on your device
2. Click **User Accounts**

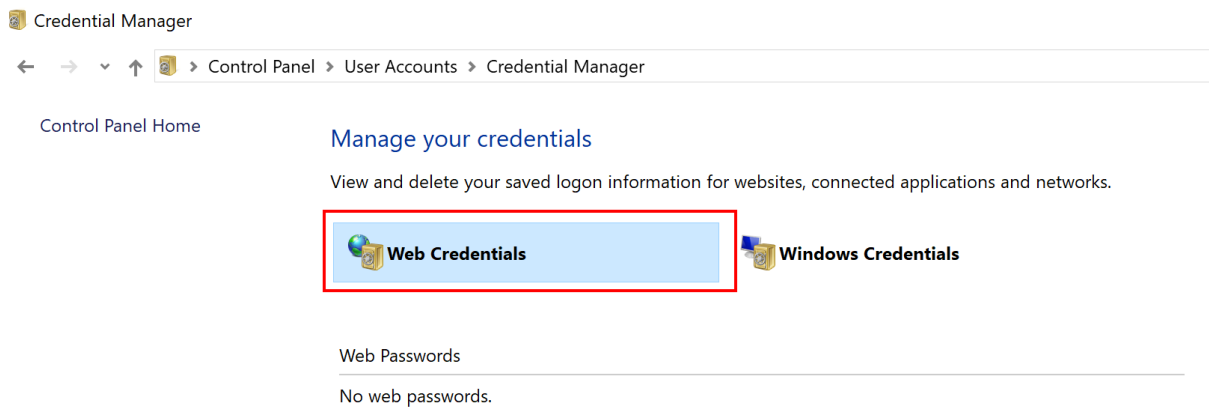
Note: Clicking on the Green Titles (I.E. User Accounts) and not any of the sub titles, will get you where you need much quicker.



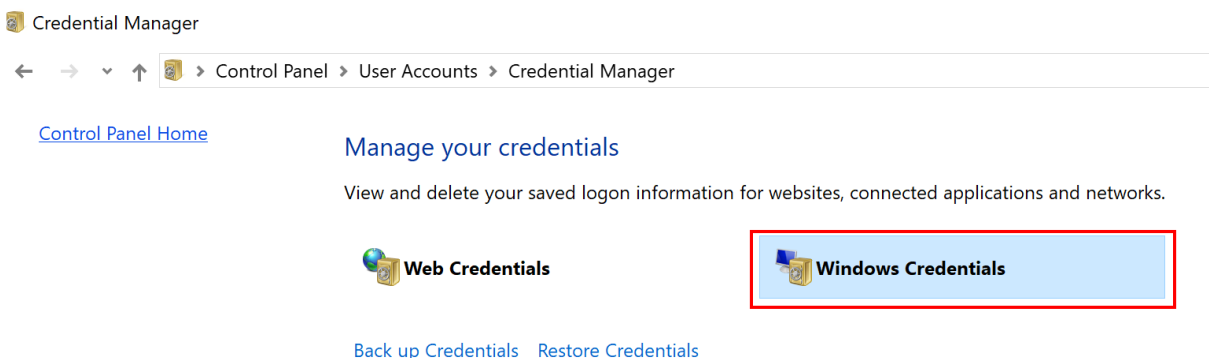
3. Click **Credential Manager**



4. Next click **Web Credentials**, and remove any suspicious entries



5. Then click **Windows Credentials**, and remove any suspicious entries.



NOTE: In this window, you can leave anything with Office, Microsoft, or Active Directory alone; these all start with Microsoft, ms, virtualapp, OneDrive, and SSO_POP, See below.

Generic Credentials

MicrosoftOffice16_Data:SSPI:GHARRIDG@uwec.edu
MicrosoftOffice16_Data:ADAL:6daa6aeb-9216-4735-a9...
MicrosoftOffice16_Data:ADAL:6daa6aeb-9216-4735-a9...
MicrosoftOffice16_Data:ADAL:6daa6aeb-9216-4735-a9...
MicrosoftOffice16_Data:ADAL:6daa6aeb-9216-4735-a9...
MicrosoftOffice16_Data:ADAL:6daa6aeb-9216-4735-a9...
MicrosoftOffice16_Data:ADAL:6daa6aeb-9216-4735-a9...
msteams_adalssso/adal_context_0
msteams_adalssso/adal_context_1
msteams_adalssso/adal_context_10
msteams_adalssso/adal_context_11
msteams_adalssso/adal_context_2
msteams_adalssso/adal_context_3
msteams_adalssso/adal_context_4
msteams_adalssso/adal_context_5
msteams_adalssso/adal_context_6
msteams_adalssso/adal_context_7
msteams_adalssso/adal_context_8
msteams_adalssso/adal_context_9
msteams_adalssso/adal_context_segments
OneDrive Cached Credential Business - Business1
virtualapp/didlogical
MicrosoftOffice16_Data:ADAL:gharridg@uwec.edu
MicrosoftOffice16_Data:ADAL:gharridg@uwec.edu@...
MicrosoftOffice16_Data:ADAL:gharridg@uwec.edu@...
MicrosoftOffice16_Data:ADAL:gharridg@uwec.edu@...

Other Items

SSO_POP_Device
