Canvas is a digital learning system that is easy to use, reliable, and mobile-friendly. Educators are encouraged to use Canvas to enhance face-to-face instruction or teach courses totally online. Canvas allows access to the following:

- Course-related files.
- Electronic assignments and discussions.
- Online quizzes and tests.
- Grades.
- And much more!

**UWEC Educator Support**

Please contact Tiffany Lewis (lewistg@uwec.edu or 715-836-2700) for an individual appointment.

- Tiffany is the main contact for Canvas assistance for new or experienced educators to use Canvas more efficiently.
- Learn how to use all the tools and options of Canvas and various time-savers.
- Get help with content, grades, course management, assessment, communication, and collaboration options in Canvas.
- Tiffany is experienced teaching in a variety of higher education formats.

**Canvas Help**

During non-business hours, you can also contact Canvas Help. We have 24/7/365 Tier I Support. Use the Help button in Canvas to do the following:

- Search the Canvas guides.
- Chat with or call a representative.

**UWEC Guides and Resources**

We have many online guides and videos if you’d like to learn on your own.

**Canvas for Educators**

We created a course with guides, videos, and other information in the areas you will need most. Use the Self-Enroll link if you are not already enrolled in the Canvas for Educators course.
UWEC-Created Guides

Below is a list of some of the commonly-used guides we’ve created for you. They are also located in the Canvas for Educators course.

- Add/Adjust Course Dates
- Add YouTube and TED-Ed Links
- Canvas Commons
- Combine (Cross-List) Course Sections
- Copy Course Content and Publish Course
- Create Assignments
- Grade Settings
- Import LTS Scanned Quiz Scores
- Module and Page Requirements (Checklist)
- Quiz Moderation Settings
- Quiz or Test Import Options
- Respondus
- Student View of SpeedGrader Annotations
- Submit Grades to CampS
- Teach with Turnitin

UWEC Student Canvas Support

We have several options for help students. Educators are encouraged to share the following information with students.

LTS Help Desk

Contact the help desk if you cannot log in to Canvas. For other help, use one of the options below.

- helpdesk@uwec.edu
- 715-836-5711
- VLL 1106

LTS Training

Students can get help navigating and using Canvas. Contact them for a one-on-one appointment:

- training@uwec.edu
- 715-836-5157
Canvas for Students

We created a course with guides, videos, practice quizzes, and other information in the areas students need most. Use the Self-Enroll link if you are not already enrolled in the Canvas for Students course.

Refer to the Canvas Collaboration Troubleshooting guide if you are having difficulty with this Microsoft Office 365 integration with Canvas.

Student Canvas Help

Students can also contact Canvas Help. We have 24/7/365 Tier 1 Support. Use the Help button in Canvas to do the following:

- Search the Canvas guides.
- Chat with a representative.
- Call Student Support at 1-833-811-3209.